

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

This surgery center complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. The surgery center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide:

- Free aid and services to people with disabilities to communicate effectively with us, such as:
 - *Sign language interpreters
 - *Written information in other formats
- Free language services to people whose primary language is not English, such as:
 - *Interpreters
 - *Information written in other language

If you need these services, contact an employee who will assist you in obtaining the services.

If you believe we have failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

The Surgery Administrator
2452 Mahan Drive, Suite 102
Tallahassee, FL 32308
(850) 325-6500 ext 117
(850) 325-6503 fax
Carrie.swearingin@tlhplasticsurgery.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Surgery Administrator or another manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
(800) 368-1019, (800) 537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html> .

Spanish:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame

Vietnamese:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

Chinese:

注意：如果您使用繁體中文，您可以免費獲得語言援助服務

Tagalog/Filipino:

Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

Arabic:

مقرب لصتا. ناچملا ب كل رفاوتت قيو غلا ةدعاسملا تامدخ نإف، ةغلا ركذا ثدحتت تنك اذإ: ةظوحلم

French Creole:

Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou.

Korean:

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

French:

Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Portuguese:

Se fala português, encontram-se disponíveis serviços linguísticos, grátis.

Italian:

In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti.

German:

Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

Thai:

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี

Russian:

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

Polish:

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.

Gujarati:

યુના: જો તમે [?]ગુજરાતી બોલતા હો, તો િન:[?]કુ ભાષા સહાય સેવાઓ તમારા માટ[?] ઉપલબ્ધ છ.