

Patient Rights Under Florida Transparency Act of 2016

Services Provided by Tallahassee Plastic Surgery Center, a state-licensed health care facility:

Tallahassee Plastic Surgery Center schedules patient care when your physician schedules a procedure for you at this surgery center. The facility has a fee that covers the following items: Nursing, technician and related services; use of the facility; testing for certain lab tests performed at the surgery center such as glucose (blood sugar), and pregnancy; medications administered before, during, and after your surgery while in the facility; surgical supplies used by the physician and staff; equipment used in the facility and surgical dressings.

Separate Providers for patients not having cosmetic surgery:

Services may be provided in this facility by the facility as well as by other health care providers who may separately bill the patient. Separate health care providers may or may not participate with the same health insurers or health maintenance organizations (HMOs) as this facility. Patients and prospective patients should contact each health care provider who will provide services in the facility to determine the health insurers and HMOs with which the provider participates as a network provider or preferred provider.

Another health care provider who will bill you for services includes your physician performing the procedure. Other providers who will bill separately if they provide you with health care services in this surgery center include an anesthesia provider who delivers anesthesia services to you at the facility and a pathology and laboratory provider which will analyze tissue, bloodwork, and/or cultures your physician may require be sent to the laboratory to diagnose your condition.

You can contact the facility's anesthesia providers about whether they participate in your health plan.

The anesthesia provider is:

Anesthetic Solutions of Florida, LLC
400 East 10th St
Waconia, MN 55387
(888) 278-4126

We may be required to send tissue for analysis by a pathology lab contracted with your health plan. Your insurer's provider network information may include the pathology lab in the insurer's network of providers. You may want to check with your insurer. You may also contact the laboratory directly about whether they participate in your health plan.

Pathology for tissue:

KWB Pathology Associates
1899 Eider Court
Tallahassee, FL 32308
(850) 878-5143
www.kwbpathology.com

Cultures/bloodwork:

LabCorp
PO Box 2240
Burlington, NC 27216
(800) 845-6167
www.labcorp.com

Estimate of Charges:

Patients or prospective patients may request from this facility and other health care providers an estimate of charges prior to receiving services. We must respond to you within seven days of your request.

Our estimate will be based upon the procedure your physician tells us that he or she plans to perform and the insurance information that you provide to us. We normally will contact your insurer to learn of your eligibility for the procedure and will then base our estimate upon what the insurer tells us about the payment they will make for the procedure. The procedure your physician performs may differ from the initial one planned based upon your medical condition at the time of the procedure. Since we cannot forecast the change, the estimate will be based upon the planned procedure as scheduled by your physician.

You may pay less or more for this procedure or service at another facility or in another health care setting.

Financial Assistance Arrangements:

We only schedule procedures at this facility by physicians who are on the medical staff at this facility. Due to the nature of the procedures performed in the surgery center, no financial assistance is available. Full payment is due prior to services being rendered. We do offer financing options through Care Credit and Cherry. It is the patient's sole responsibility to acquire financing through a third party if he or she chooses to do so.

Collections:

The surgery center will, at all times, comply with the Fair and Accurate Credit Transaction Act (FACTA), the Fair Credit Reporting Act (FCRA) and the Fair Debt Collection Practices Act (FDCPA), as well as any similar laws, rules or regulations adopted by the state in which the Practice has its principal business address.

The surgery center's debt collection process, as well as its process for reporting information that will appear on patient's consumer credit reports, shall take into account the HIPAA Privacy Rule.

In addition, if the surgery center submits information to a credit reporting agency, it will not submit the name, address, or telephone number of its patients to the agency unless it ensures that the credit reporting agency will report such information in codes that do not identify or infer the surgery center's identity or the identity of the applicable provider.

Debt Collections Agency:

Revco Solutions

PO Box 163279 Columbus, OH 43216-3279

888-727-8819

Health Related Data and Pricing

Health related data, including quality measures and statistics for defined procedures can be found on the Agency for Healthcare Administration website at <http://www.floridahealthfinder.gov/index.html> .

Information on average pricing for bundled procedures can be found on the Agency for Healthcare Administration website at <http://pricing.floridahealthfinder.gov> .